



Communication Policy

All club communication remains via email, which is the primary way we contact parents.

Emails: will appear in your inbox from The Twist & Flip Team, using the addresses below

grimsby@twistandflip.co.uk
preston@twistandflip.co.uk
barton@twistandflip.co.uk

Occasionally from:

nicky@twistandflip.co.uk - Director/Executive Head Coach

Our landline number: 01472 750012 if you call and we do not answer please leave a voicemail as we can not return your call without this.

Please ensure you save this email address that corresponds to your venue to your contacts to avoid missing important updates. Our CRM system sends these messages to all members, including newsletters, session updates, and announcements.

Facebook messenger: is not monitored frequently due to our coaching commitments so please refer to the emails above or call our landline for a quick response if we do not answer please leave a voicemail and we will get back you you asap

Our **WhatsApp** number is **07457 411518**, and it can be used to notify us about lateness or absences

For regular updates we have **WhatsApp** announcement channel to join please click on the **WhatsApp Icon**

